



CLOUDHOOD

RETAIL PRO

CLOUDHOOD RETAIL POS SOLUTION

OUR SMART POS
PROGRAM LEADS TO
YOUR SUCCESS



CloudHood Retail Software



Management Suite



Easy & Flexible Interface



Multi-Store & Franchise Store



E-Commerce



OVERVIEW

INCREASE EFFICIENCY AND REVENUE OF YOUR RETAIL STORE

LIMITLESS BENEFITS for **Business Owners**



REMOTE
MANAGEMENT



SAVE LABOR
COST & TIME



CUSTOMER
SATISFACTION



ACCURATE INVENTORY
MANAGEMENT



CloudHood Retail Software

A Suite of retail business management software



Management Suite

- Point of Sale
- Product Search Kiosk
- Mobile Inventory App
- Online Order
- Kiosk: Self Ordering, Self Checkout
- Mobile Ordering App
- Kitchen Display System
- Quick Service Food Ordering



Easy & Flexible Interface

- Fast Checkout & Payment Process
- Touch-Based
- Integrated Third Party Hardware
- Integrated sales channels



Multi-Store & Franchise Store

- Centralized Data Management
- Search and view sales of any store
- Share data and transfer items between the stores
- Control All Point of Sale through Central Server



E-Commerce

- Fully integrated e-commerce platform
- Supports third-party e-commerce solutions





PROVIDE QUICK AND FLEXIBLE RETAIL SERVICE

SALES TRANSACTION Mon, MAY/10 10:17 AM Owner, A.

Customer Name Or Phone# Add Customer

LN#	UPC	DESCRIPTION	STOCK	PACK	QTY	PRICE	EXT PRICE
1	661157101745	Adore - Sapphire Blue (\$4.49) 661157101745(174)	0	1	1	\$4.49	\$4.49
2		Lamb Chop (\$4.95)	0	1	1	\$4.95	\$4.95
3	667466730010	(Re)Fresh Dry Shampoo- Clean Breeze (\$5.99) 667466730010(5.35oz)		1	1	\$5.99	\$5.99

Memo Edit Item Discount Item Return Item Back Order Qty + Adjust Price Remove

Subtotal: \$15.43, Discount: \$0.00, Tax: \$1.55, Other: \$0.00, Quantity: 3, Total: \$16.98

Buttons: Lamb Chop (\$4.95) Detail Price, No UPC Items, \$5.99 Rat Tail Comb (\$0.59) Payout, Adore - Sapphire Blue (\$4.49) Invoices, (Re)Fresh Dry Shampoo- Clean Breeze (\$5.99) Refund, Cancel, Print Last, Tax Exem., Pay

[SALE]
Detail View

or

OTHER DUE TOTAL Mon, 5/10/2021 10:17 AM Owner, A. \$35.71

Enter Customer Name Or Phone# Add Customer

QTY	DESCRIPTION	PRICE
1	\$1.00 Barrette (\$1.00)	\$1.00
1	\$19.99 Jewelry (\$19.99)	\$19.99
1	(Re)Fresh Dry Shampoo- Clean Breeze (\$5.99) 667466730010(5.35oz)	\$5.99
1	Adore - Sapphire Blue (\$4.49) 661157101745(174)	\$4.49
1	\$.99 Accessories (\$0.99)	\$0.99

Gly + Discount Item Return Item Remove

Buttons: Edit Item, Item Setup (\$1.00), Customer, Calculator (\$1.00), Discount, Memo (\$1.00), \$1 Jewelry (\$1.00), \$1 Mask (\$1.00), Hold, Open Hold, Drawer, Pay

Buttons: Dep. Sales (\$2.99), Open Tax (\$0.00), Ground Beef (\$2.99), Open No Tax (\$0.00), Lamb Chop (\$4.95), Detail Price, No UPC Items, \$1.99 Braiding Hair (\$1.99), \$.59 Rat Tail Comb (\$0.59) Payout, 4 For \$1 Combs (\$1.00), Comb (\$0.30), Adore - Sapphire Blue (\$4.49) Invoices, \$1.00 Barrette (\$1.00), \$.99 Accessories (\$0.99), (Re)Fresh Dry Shampoo- Clean Breeze (\$5.99) Refund, 6 For \$5 Barrettes (\$5.00), Cancel, Print Last, Tax Exem.

Subtotal: \$32.46, Discount: \$0.00, Tax: \$3.25, Other: \$0.00, Quantity: 5, Total: \$35.71

[SALE]
Simple View

Customizable Sales Screen

- Drag and drop button locations
- Customizable button designs
- Create item, functions, and service shortcuts

Easy Sale Functions

- Preset item shortcuts
- Open priced department shortcuts
- Open priced items
- No UPC item search
- Hold and Reopen pre-sale transactions
- Scan Manufacture coupons



PROVIDE QUICK AND FLEXIBLE RETAIL SERVICE

01 : DISCOUNT

- Item level and invoice level discounts
- Preset or open discounts
- Special Events & Promotions

02 : REFUND

- Partial refund
- Refund options : cash, credit, check, store credit
- Search invoice by receipt #, date, or scanning receipt barcode

03 : EXCHANGE

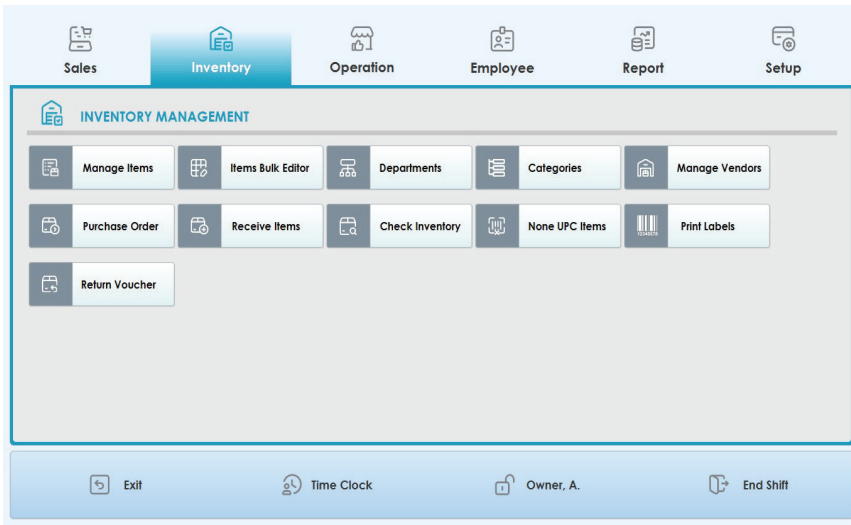
- If there is a price difference between the item being exchanged and balance, POS will issue a refund or request payment

Payment Options

- Payment types : cash, credit card, debit card, gift card, store credit, ebt, and accounts
- Custom payment types
- Divide up payments among different payment types
- You can configure the number of receipts to print for each payment type
- Void payments
- Skip customer signature option

ACCURATE AND CONVENIENT INVENTORY MANAGEMENT

OVERVIEW OF INVENTORY STATUS IN REAL-TIME



Total Inventory Management

- Automatically convert case units into single units
- Case and single unit cost, on-hand quantity, reorder level, out of stock
- Special pricing with expiration
- Mix and match / Tag along items
- View item sales history by date range
- Import item description from the web
- Edit multiple items from a single screen instead of going into each item
- Items with same barcode is allowed
- Item labels with pop-up quantity
- Assign vendors to inventory items
- Departments and category
- Item expiration
- Bottle Deposits
- Weight items
- Tare
- PLU

MOBILE INVENTORY MANAGEMENT APP

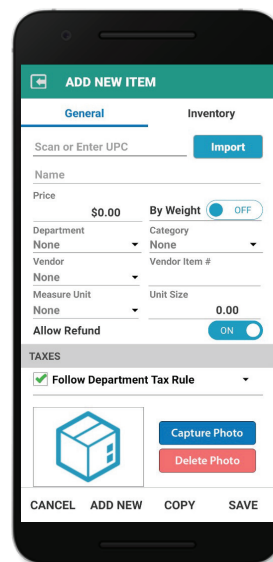
Control data with your personal device

Mobile purchase order and confirmation

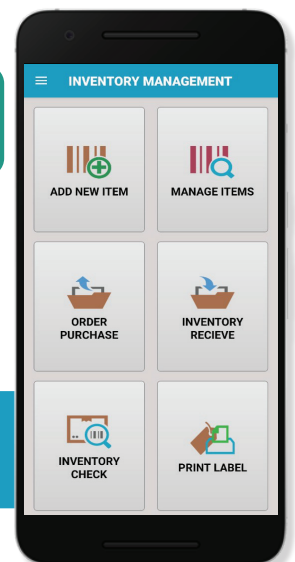
Scan barcode

Take product pictures for upload

Update inventory information



app
> add new item



app
> main



INVENTORY LEVELS

PURCHASE ORDERS AND RECEIVING

The screenshot shows the 'PURCHASE ORDER' interface with a 'CREATE PURCHASE ORDER' dialog box open. The dialog contains the following fields and options:

- VENDOR NAME***: Beauty Enterprise
- P.O.#***: (empty)
- STATUS**: Open
- CREATED**: 5/10/2021
- PURCHASE REP***: Select a rep
- SHIP TO**: CLOUDHOOD
- ORDER NOTE**: (empty text area)
- Buttons**: Cancel, Ok

The main window has a toolbar at the bottom with buttons: Cancel, Create, Edit, Copy, Delete, Place Order, Void Place, Receive, Email, Print, Done.

Order Items

- Directly send PO to your vendor sales representative
- PO status
- Add all items at low inventory level to PO
- Order by a case or single units
- Quotations
- Automatic discount
- Shipping charges
- Automatic P.O. number
- Send loading zone information to vendor
- Store multiple vendor contact information

The screenshot shows the 'RECEIVE ITEMS' interface with a 'NEW RECEIVE ITEM' dialog box open. The dialog contains the following fields and options:

- VENDOR NAME***: Select a vendor
- INVOICE #***: (empty)
- P.O.#***: (empty)
- RECEIVED***: 5/10/2021
- RECEIVED BY***: Owner, A.
- DELIVERED BY**: (empty)
- MEMO**: (empty text area)
- Import CSV file**:
- Buttons**: Cancel, Import

The main window has a toolbar at the bottom with buttons: Cancel, Add Receive, Edit, Delete, Done.

Receive Items

- When items arrive, you can receive items directly from the purchase order screen
- Edit received item quantities
- Receive items by case or single units
- Receive items with CVS file
- Keep track of returns
- Store vendor payment information
- Receive items without P.O.
- Receive item notes
- View ordered and received amount and quantity



GENERAL OPTIONS

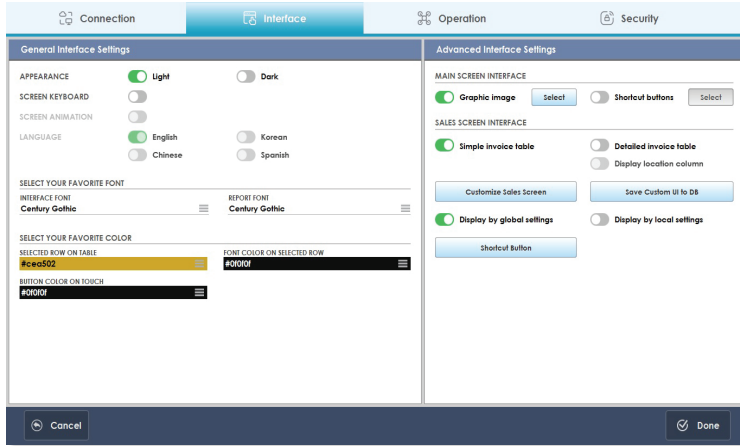
Quick & Flexible Sales Process

Provide Accurate & Convenient Inventory Management

Fully Integrated Multiple Sales Channels

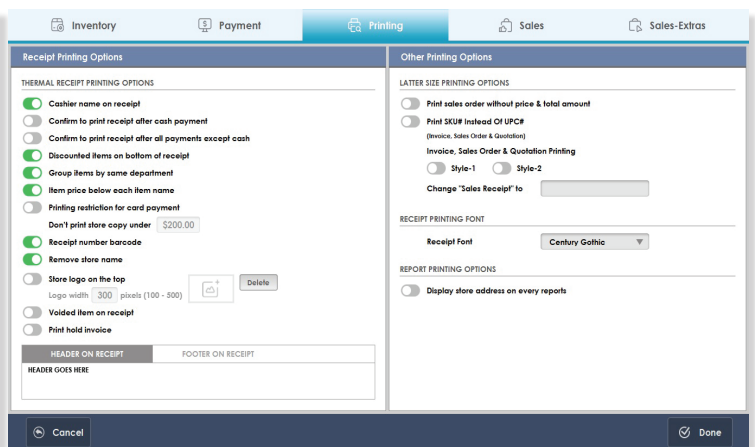
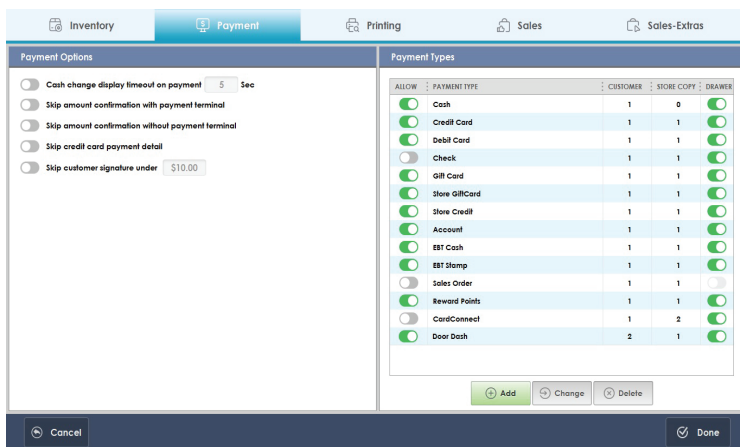
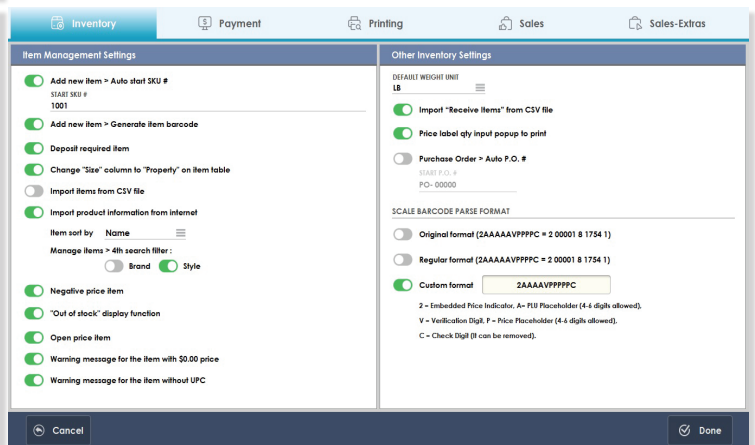
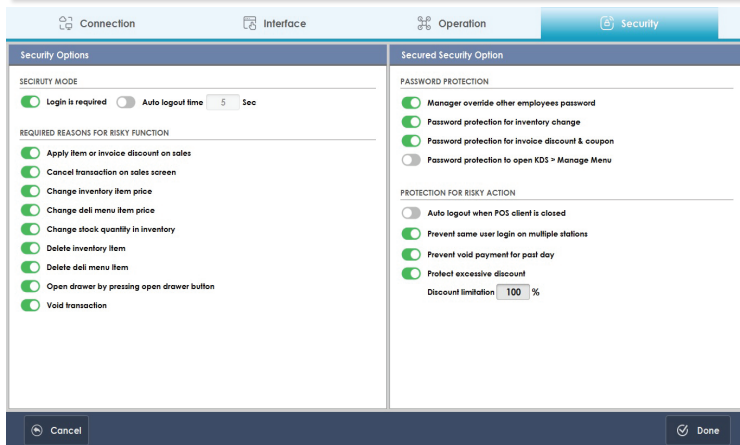
Fully Customizable Screen Design, Functions and Layout

Professional Store & Franchise Management



General Set Up Options

- Options to force employee login for security
- Starting transaction# and invoice reset time
- Customize your Point-of-Sale look and feel
- Setup memo and attributes
- Change amount due window timer
- Customer add / search from sales screen
- Customizable layouts



Receipt Options

- Configure number of receipts for each payment type
- Option to print receipt only when minimum amount is met
- Receipt header and footer
- Set customer and store receipt copies independently
- Receipt reprint
- Print custom logo, receipt header and footer on receipts



PROFESSIONAL STORE MANAGEMENT

✔ Promotions and Sales

- Set up % or \$ discounts
- Printable coupons with store policy
- Rewards with rules
- Bundle sale with differently priced items
- Gift card
- Apply discount rules in bulk
- Three factor discount rules
- Time restrictions
- Promotion expiration date
- Eligible department
- Item exclusions
- Promotions Manager

✔ Professional Reports

- Over 90+ reports available
- Reports can be emailed and exported
- Sales dashboard
- Top selling items
- Transactions list
- Item list
- Voided invoices
- Batch settlements
- Sales by payment type
- Refunded and exchanged items
- Discounted invoices
- Discounted items
- Tobacco scan sales reports

✔ Smart Mistake and Accident Avoidance

- View invoice history from Audit
- Powerful employee privilege control
- Require a reason for financially sensitive actions
- Set limits on discount percentage
- Require manager override
- Password protect on inventory and menu changes
- Prevent voiding past day transactions
- Warn items without UPC
- Warn items without price
- Void payment and invoice protection
- Discount Restrictions
- Refund Restrictions
- Strict age verification with ID scan

✔ Smart Management

- Email Clock-In/Out report
- Strict age verification
- Tax levels
- Price groups
- Global price mark down
- Require clock in/out
- Employee commission
- Employee security groups
- Manage time clock
- Manage cash drawer activity
- Employee shifts





CUSTOMER RELATIONSHIP MANAGEMENT

Customer Info | Sales History

Commercial

First Name: Ryszarda, Last Name: Kibler, Company: , Department: , MOBILE PHONE: 2674398155, Work Phone: , Ext: , EMAIL: amelia12@gmail.com, Password: , Price Group: , FAX Number:

Address Line 1: , Address Line - 2: , CITY: PHILADELPHIA, STATE: PA, ZIP CODE: 19140

As Billing Address, As Delivery Address

DELIVERY CUSTOMER: DELIVERY CUSTOMER, ACCOUNT CUSTOMER: ACCOUNT CUSTOMER

Delivery Memo:

CC Email: , Website:

Tax Setting: Tax: , Release No.: , Reward Points: 1.11, Statement: , Reward Card ID: K001961, BIRTH DATE (MM/DD): , DOB (MM): , Store Credit: \$0.00, View History:

Screen Memo: , Invoice Memo:

Cancel | Done

Enter name, phone # or email | Search all customers | Total customers: 1116, Searched customers: 1116

CUSTOMER NAME	PHONE #	EMAIL	PRICE GROUP	REWARD CARD ID	COMPANY
Ruby Moss	2674844653			K000136	
Ruby Polloway	2154887944	rubypolloway@yahoo.com		K001816	
Ruby Redding	2674394681	rubyredd1228@yahoo.com		K001134	
Ruby Shange					
Ruby Shange	267977231			K000014	
Russell Collins, Beasty	2674749876	8kc.collins@yahoo.com		K000334	
Rutherford, Alexis	(247) 444-0382	jetulfelex@gmail.com		K003730	
Ryan Wheeler	267772381	mcclainbank20@gmail.com		K001886	
RYANIA DESHIELDS	2674397182			K002773	
Ryhawn Gross	2184338384	grossryhawn@gmail.com		K001761	
Sabrina Fink	2674398155	amelia12@gmail.com		K00482	
S DICKY	2673818025			K00347	
Sable Jones	2674800644			K003426	
Sabria Powell	2157602303	preciousmother22@yahoo.com		K000343	
Sabria Stewart	2672371043	sabria-jenkins19@gmail.com		K000494	
Sabrina Smallwood	2674009939	sabrinasmallwood@gmail.com		K000448	
Sabrina - BEAUTY Santiago	2674889440	scottys91@gmail.com		K000640	
Sabrina Carter	2677780824			K000290	
Sabrina Copper	2158939174	sabrinacopper14@gmail.com		K000642	
Sabrina Ruler	4129864417				

Cancel | Add | Edit | Copy | Delete | Done

Sales | OPERATION M | Account | Manage Invoices | Manage GiftCard | Setup

MANAGE GIFTCARD

Scan Barcode OR Enter ID | Search

ACTIVE GIFTCARDS

CARD ID	CREATED	BALANCE
	3/18/2019 11:02 AM	\$800.00
	4/18/2019 10:24 AM	\$800.00

DETAIL | History

DATE	ACTION	USED	BALANCE
3/18/2019 11:02 AM	Create \$800.00 Receipt # 229448 Owner, A. TOPS BEAUTY SUP...	\$0.00	\$800.00

Print History

Exit | Time Clock | Owner, A. | End Shift

REWARD SYSTEM

ENABLE REWARD SYSTEM

GENERAL

Redeem rate: 1 point = \$0.02

Earned point expiration: 0 Days

Minimum redeemable amount: \$0.00

Print reward points on receipt

EARNING RULES

EARNING RULE NAME	ACTIONS
Reg Rewards	Purchase based on department

Cancel | Done

CUSTOMER RELATIONS

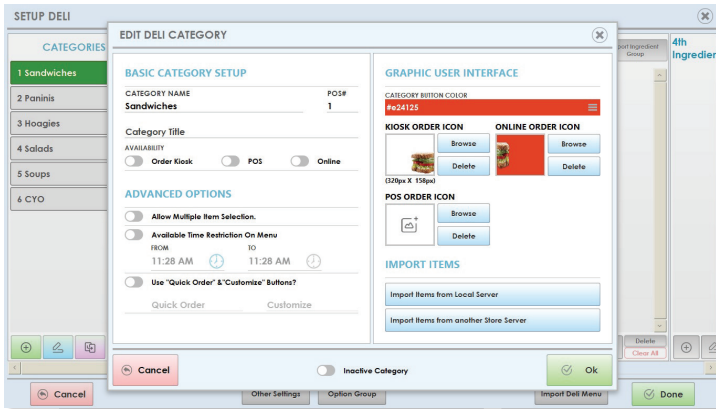
- Save customer information
- Save multiple addresses
- Customer memo
- Rewards program
- Store credit
- On account purchase
- Customer order history
- Promote price transparency with customer display
- Customer attributes
- Gift cards



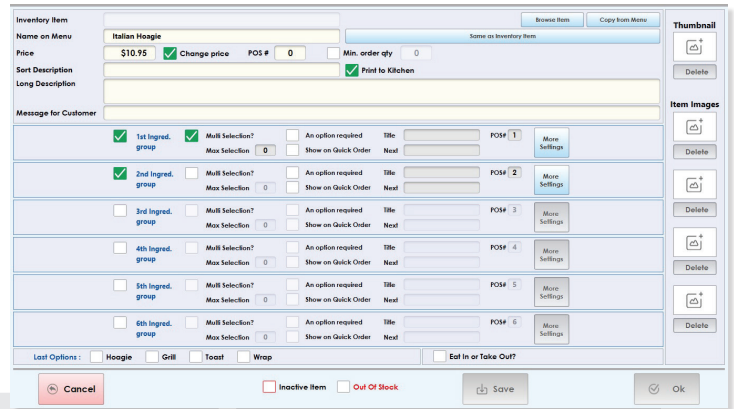


FULLY INTEGRATED MULTIPLE SALES CHANNELS

QUICK SERVICE RESTAURANT CAPABILITY



Create category, menu items and ingredients



Option to display the menu across multiple platforms

Modifier group options. Preselected modifier choices, allow min. and max. modifier quantities

SHARE DATA ACROSS ALL PLATFORMS



Online Order E-Commerce



Kiosk Self Ordering Self Checkout



Mobile App



Delivery Apps



Quick Service Order

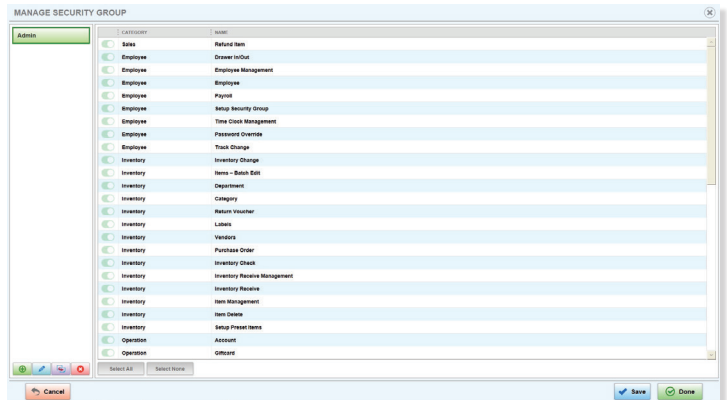
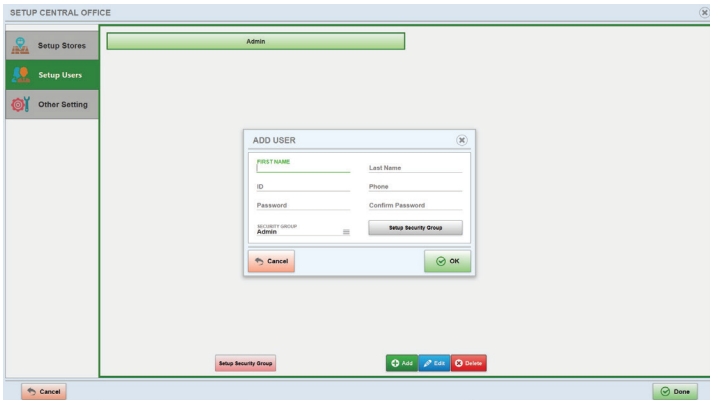
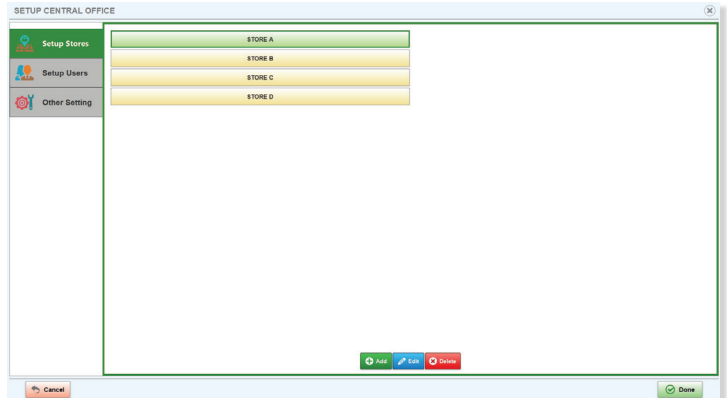
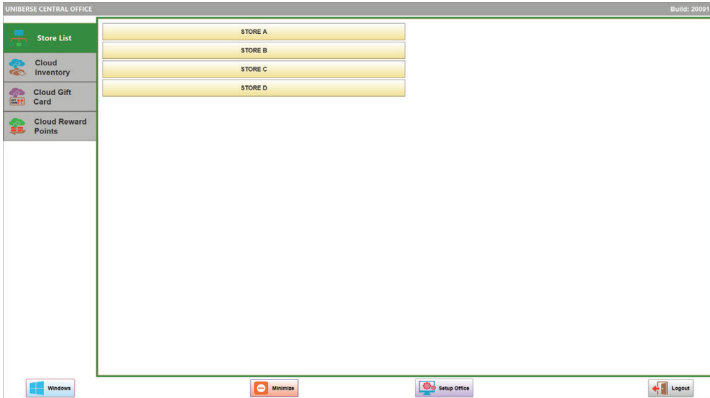


Kitchen Display System with Optional TV Output



CENTRAL SERVER

INVENTORY, SALES, GIFT CARDS & REWARDS, CUSTOMER INFORMATION



Customers can use gift card / reward points at any stores

Add unlimited number of stores or franchisee

Full access to each store's POS settings

Search and view sales from any store/location

Control every aspect of your Point-of-Sale

Transfer Inventory

Share data and transfer Items between the stores

