



CLOUD HOOD

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CLOUD HOOD

RESTAURANT PRO

CLOUD HOOD RESTAURANT POS SOLUTION

OUR SMART POS
PROGRAM LEADS TO
YOUR SUCCESS



CloudHood Restaurant Software



Management Suite



Online Ordering



Multi-Store & Franchise Store



EASY FLEXIBLE User Interface



OVERVIEW

INCREASE EFFICIENCY AND REVENUE OF YOUR RESTAURANT

LIMITLESS BENEFITS for **Business Owners**



REMOTE
MANAGEMENT



SAVE LABOR
COST & TIME



CUSTOMER
SATISFACTION



MENU & INGREDIENT
MANAGEMENT



CloudHood Restaurant Software

A Suite of Restaurant business management software



Management Suite

- Point of Sale
- Online Order
- Kiosk: Self Ordering
- Mobile Ordering App
- Mobile Server App
- Kitchen Display System
- Quick Service Food Ordering



EASY FLEXIBLE User Interface

- Fast Checkout & Payment Process
- Touch-Based
- Website & Mobile App
- Customization



Multi-Store & Franchise Store

- Centralized Data Management
- Search and view sales of all your stores
- Control every aspect of your Point of Sale through Central Server





EASY & FLEXIBLE ORDER PROCESS

The Order Screen interface includes a top navigation bar with tabs for TABLE, TAKE OUT, DELIVERY, BAR TAB, and SALES. A search bar for 'Enter item name' is present. The main area displays a menu with categories: Appetizers, Steaks, Sandwiches, Smoothies, and Category Order. A detailed view of a 'Protein Bar' is shown with options for quantity, discounts, and modifiers. A bottom summary bar shows a subtotal of \$28.97, tax of \$3.40, and a total of \$32.37. A sidebar on the right contains icons for Edit Order, Payment, Callers, Manage Orders, Payout, Drawer, Print Last, Online Orders, and Extras.

Order Screen

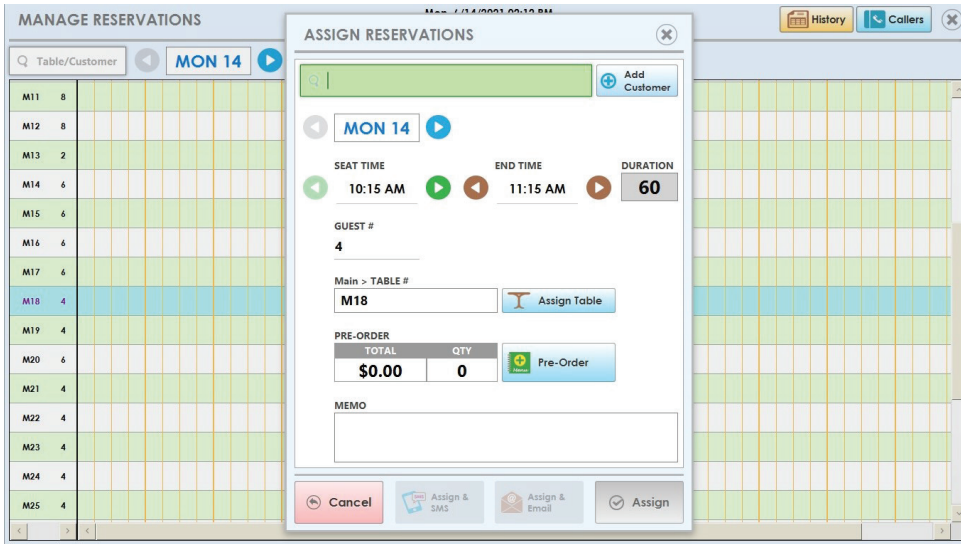
- Fully customizable order screen
- Color coded table status
- Enter number of guest
- Check split
- Move table
- Join table
- Merge table
- Transfer item
- Switch order types
- Categorized menu items
- Order by category for items not in inventory
- Manage orders
- Item and Invoice level discount
- Access online and phone orders
- Order item view
- Audit order history
- Void payment
- Refund
- Fully configurable table management
- Retail sale functions

The Order Management interface features a date range selector (FROM 6/4/2021 TO 6/14/2021) and a 'Status' filter. The main table lists orders with columns: ORDER, TYPE, DETAILS, RECEIPT #, TOTAL, QTY, and SUBTOTAL. A summary bar at the bottom shows a subtotal of \$11.27, tax of \$1.12, and a total of \$12.39. A bottom toolbar includes buttons for Print, Edit, Void, Un-Void, Void Payment, Refund, Audit, Cash Tip, and Done.

Manage Orders

- Sort by Date, Trans#, Receipt#, Amount, Item, Customer
- Issue refunds, exchanges, void payments
- View transaction history

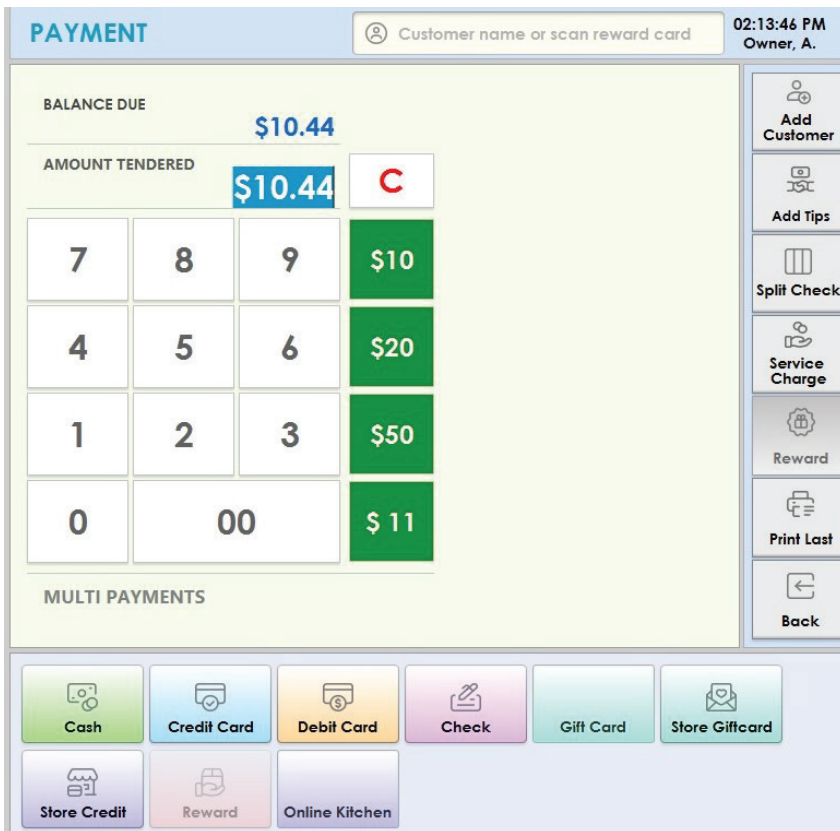
RESERVATION



RESERVATION

- Assign table with customer preference
- Enter exact date and time
- Pre-Order menus in advance
- Send email and text confirmation to the customer

PAYMENT



PAYMENT

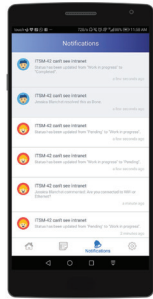
- Payment types : cash, credit card, debit card, gift card, store credit, and accounts
- Custom payment types
- Divide up payments among different payment types
- You can configure the number of receipts to print for each payment type
- Tip Prompt - Allow your customer to optionally select desired tip amount



FULLY INTEGRATED MULTIPLE SALES CHANNELS

SHARE DATA ACROSS ALL PLATFORMS

Server App



Kitchen Display System with
Optional TV Output



Mobile App



Delivery Apps

Dine In
& Take out



Online Ordering



Self
Ordering
Kiosk





CUSTOMER RELATIONSHIP MANAGEMENT

Customer Info Sales History

Commercial

EN Number: _____

FIRST NAME: Rytahonda LAST NAME: Kibler

Company: _____ Department: _____

MOBILE PHONE: 2674398155 Work Phone: _____ Ext.: _____

EMAIL: amelia12@gmail.com Password: _____

Price Group: _____ FAX Number: _____

HOME WORK DELIVERY-1 DELIVERY-2

Address Line 1: _____

Address Line - 2: _____

CITY: PHILADELPHIA STATE: PA ZIP CODE: 19140

As Billing Address As Delivery Address

Cancel Inactive Customer Done

DELIVERY CUSTOMER ACCOUNT CROWMER

DELIVERY CUSTOMER

Delivery Memo: _____

CC Email: _____

Website: _____

Tax Setting: Tax: _____ Release No.: _____

Reward Points: 1.11 Statement: _____

REWARD CARD ID: K001761 BIRTH DATE (MM/DD): _____ DD/MM: _____

Store Credit: \$0.00 View History

Screen Memo: _____

Invoice Memo: _____

Enter name, phone # or email Search all customers Total customers : 3116 Searched customers : 3116

CUSTOMER NAME	PHONE #	EMAIL	PRICE GROUP	REWARD CARD ID	COMPANY
Ruby Moss	267684463			K000136	
Ruby Peltoway	216857744	rubypeltoway@yahoo.com		K001814	
Ruby Redding	267639481	rubyredd122@yahoo.com		K001134	
Ruby Shange					
Ruby Shange	2678977201			K000014	
Russell Collins Beasley	2674749876	Ric.Collins@yahoo.com		K000336	
Rutherford, Aletia	(247) 444-0352	jetsuffeiv@gmail.com		K003730	
Ryan Wheeler	2677792381	muelibank20@gmail.com		K001956	
RYAHIA DESHIELDS	2676597180			K003953	
Rytahonda Gross	2164025286	grassyshaw@gmail.com		K002773	
Rytahonda Gross	2674398155	amelia12@gmail.com		K001761	
S DICKY	2673818028			K003482	
Sable James	2676800266			K003367	
sabria powell	2167602303	preciousmother22@yahoo.com		K003626	
sabria shewell	2672371043	sabria.jenkins19@gmail.com		K000343	
sabrin smallwood	2676009939	sabrinasmallwood@gmail.com		K000448	
Sabrina - BEAUT Sculligo	2676889460	scallyP01@gmail.com		K003468	
Sabrina Carter	2677780834			K000560	
Sabrina Copper	2168939176	sabrinacopper14@gmail.com		K002090	
Sabrina Kibler	2673966417			K000448	

Cancel Add Edit Copy Delete Done

Sales Setup

OPERATION MANAGE Account Manage Invoices

MANAGE GIFTCARD

Scan Barcode OR Enter ID Search

ACTIVE GIFTCARDS

CARD ID	CREATED	BALANCE
	3/16/2019 11:03 AM	\$800.00
	4/16/2019 10:34 AM	\$800.00

DETAIL History

DATE	ACTION	USED	BALANCE
3/18/2019 11:03 AM	Create: \$800.00		\$800.00
	Receipt #: 28746	\$0.00	\$800.00
	Owner: A. TOPS BEAUTY SUP...		

Print History

Exit Time Clock Owner, A. End Shift

REWARD SYSTEM

ENABLE REWARD SYSTEM

GENERAL

Redeem rate : 1 point = \$0.02

Earned point expiration: 0 Days

Minimum redeemable amount: \$0.00

Print reward points on receipt

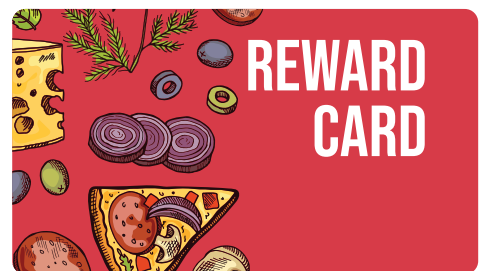
EARNING RULES

EARNING RULE NAME	ACTIONS
Reg Rewards	Purchase based on department

Cancel Done

CUSTOMER RELATIONS

- Save customer information
- Save multiple addresses
- Delivery Address
- Delivery memo
- Rewards program
- Store credit
- On account purchase
- Customer order history
- Promote price transparency with customer display
- Customer attributes
- Gift cards





MENU & INGREDIENT MANAGEMENT

Categories & Items Modifier Variations Item Cost & Profit

MENU CATEGORIES

- 1. Appetizers2
- 2. Steaks
- 3. Sandwiches
- 4. Smoothies

Appetizers2

Search menu item

POS #	ITEM NAME	ACT	AVA	MOD	PRINT GROUP	PRO	TAX	COST	PRICE	PROFIT
1	BLOOM ONION	✓	✓	2	1,2				\$6.99	
2	CHEESE FRIES	✓	✓		1,2				Variable	
2	Green Power	✓	✓		1				\$5.99	
3	Buffalo Wild Wings	✓	✓	1	1,2				\$9.49	
3	SLOW ROASTED PRIME RIB	✓	✓		1,2				Variable	
3	Hot Italian	✓	✓	1					\$7.99	
4	GRILLED SHRIMP ON THE BARBIE	✓	✓		1,2				\$10.99	
5	COCONUT SHRIMP	✓	✓		1,2				\$10.99	

Cancel Done

MENU CATEGORY

- Apply different types of taxes at a category level
- Upload pictures for different sale channels : POS, Kiosk, and Online Order
- Control category availability on different sales channels
- Category available time

EDIT MODIFIER

INGREDIENT*
Lettuce Browse Ingredient

MODIFIER NAME*
Lettuce Same as ingredient

MODIFIER GROUP: Mod Group1-linked FOREIGN NAME: _____ POS: 2

MODIFIER PRICE: \$0.05 Link price to inventory item

MEASURE UNIT: Each PORTIONED: 0.0 PORTIONED BY: _____ UNIT COST: \$0.00 EXT. COST: \$0.00

Apply on order screen by default?

This default selection is unchangeable?

Don't print this on kitchen copy

IMAGE: + Browse Delete

Cancel OK

MENU ITEMS & MODIFIERS

- Size variation options
- Preselected modifiers
- Modifier groups
- Minimum and maximum number of modifiers
- Upload pictures for different sale channels
- Control category availability on different sales channels
- Sales tax level
- Special pricing
- Second language support
- Kitchen display assignment
- Sell as inventory item option
- Sell by weight
- Modifier exclusion group with price reduction
- Recipe and ingredient linked modifiers



MENU & INGREDIENT MANAGEMENT

MENU RECIPE

- Cooking cost
- Item cost
- Labor cost
- Profit is calculated automatically based on labor and ingredient costs
- Used ingredient portions are deducted from the inventory automatically

MENU ITEM RECIPE

- Ingredient measure unit
- Unit size
- Multiple Portion Units
- Multiple Portion size
- Single unit cost
- Case unit cost
- Inventory level
- Reorder inventory control

TOTAL INVENTORY MANAGEMENT

MENU/INGREDIENTS/RECIPES ITEMS

- MULTIPLE WAYS OF SEARCHING FOR THE ITEM : BY NAME, BARCODE, CATEGORY, VENDOR

ADD NEW INVENTORY ITEM ✕

GENERAL	UNIT & COST	INVENTORY	STOCK	RECIPE
<p>ITEM NAME Chia</p> <p>UPC SKU</p> <p>COST SALES PRICE \$0.00 \$1.75</p> <p>CATEGORY Modifiers Brand</p> <p>Vendor Vendor Item #</p> <p>ITEM TYPE <input type="radio"/> Ingredients <input type="radio"/> Sales <input checked="" type="radio"/> Both </p>	<p>UNIT TYPE Single</p> <p>SINGLE COST \$0.00</p> <p>CASE COST \$0.00</p> <p>Case UPC</p> <p>UNIT PER CASE 0</p> <p>MEASURE UNIT Each</p> <p>UNIT SIZE 0.0</p>	<p>ON HAND 0</p> <p>Location 1</p> <p>Location 2</p> <p>Location 3</p> <p><input type="checkbox"/> Out of stock</p> <p><input type="checkbox"/> Discontinued</p> <p><input type="checkbox"/> Store Giftcard</p>	<p>ON ORDER 0.0</p> <p>REORDER LEVEL 0</p> <p>REORDER QTY 0</p> <p><input type="checkbox"/> Auto order</p> <p>ORDER BY Single</p> <p>TAX BY None</p>	<p>MEASURE UNIT Each</p> <p>Portioned By</p> <p>PORTION SIZE 0.0 Each</p> <p>PICTURE</p> <div style="border: 1px solid #ccc; width: 40px; height: 40px; margin: 0 auto; display: flex; align-items: center; justify-content: center;"> </div>
<p>SHORT DESCRIPTION</p> <div style="border: 1px solid #ccc; height: 20px; width: 100%;"></div>		<p>LONG DESCRIPTION</p> <div style="border: 1px solid #ccc; height: 20px; width: 100%;"></div>		
<p>Cancel</p>		<p>OK</p>		

RETAIL INVENTORY ITEMS

- Allows you sell items as retail inventory
- Scan UPC to make a sale
- Automatically convert case units into single units
- Case and single unit cost, on-hand quantity, reorder level, out of stock
- Special pricing with expiration
- View item history by date range
- Item disposal history
- Import item description from the web
- Edit multiple items from a single screen instead of going into each item
- Items with same barcode is allowed
- Item labels with pop-up quantity
- Receive items with CSV file
- Assign vendors to inventory items



INVENTORY LEVELS

PURCHASE ORDERS AND RECEIVING

Ordering Items

- Directly send PO to your vendor sales representative
- PO status
- Add all items at low inventory level to P.O.
- Order by a case or single units
- Automatic discount
- Shipping charges
- Automatic P.O. number
- Send loading zone information to vendor
- Store multiple vendor contact information

Receive Items

- When items arrive, you can receive items directly from the purchase order screen
- Edit received item quantities
- Receive items by case or single units
- Keep track of returns
- Store vendor payment information
- Receive items without P.O.
- Receive item notes
- View ordered and received amount and quantity

FINE TUNING YOUR POS

RECEIPT OPTIONS

- Print receipt header and footer
- Void order kitchen print
- Customize what you want to print on kitchen, invoice and order sheet receipt
- Set font size for printed field
- Leave extra space on top and/or bottom on receipt
- On the fly kitchen memo
- Print barcode on receipt
- Skip receipt print for sales less than specified amount
- There are over 20 different receipt information field options for each order type
- Change receipt font
- Group items by category
- Print voided item
- Configure number of kitchen receipts for each order type
- Configure number invoice receipts for each order type



PROFESSIONAL STORE MANAGEMENT

✔ Promotions and Sales

- Set up % or \$ discounts
- Printable coupons with store policy
- Rewards with rules
- Bundle sale with differently priced items
- Gift card
- Keep an eye on sale expiration date with Promotions Manager
- Apply discount rules in bulk
- Three factor discount rules
- Time restrictions
- Promotion expiration date
- Eligible department
- Item exclusions

✔ Professional Reports

- Over 90+ reports available
- Reports can be emailed and exported
- Sales dashboard
- Top selling items
- Transactions list
- Item list
- Voided invoices
- Batch settlements
- Sales by payment type
- Refunded and exchanged items
- Discounted invoices
- Discounted items

✔ Smart Mistake and Accident Avoidance

- View invoice history from Audit
- Powerful employee privilege control
- Require a reason for financially sensitive actions
- Set limits on discount percentage
- Require manager override
- Password protect on inventory and menu changes
- Prevent voiding past day transactions
- Warn items without price
- Void payment and refund protection

✔ Smart Management

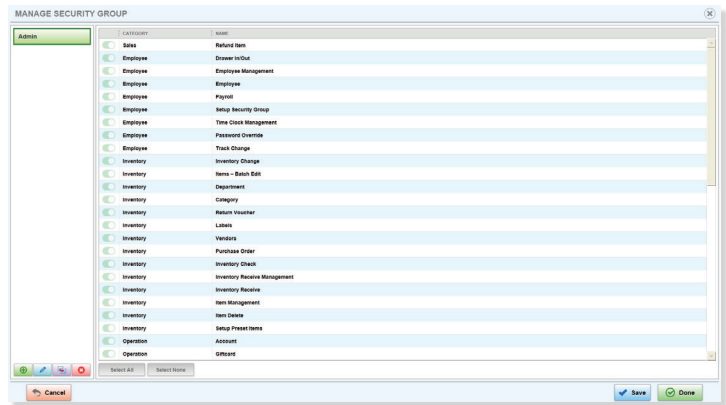
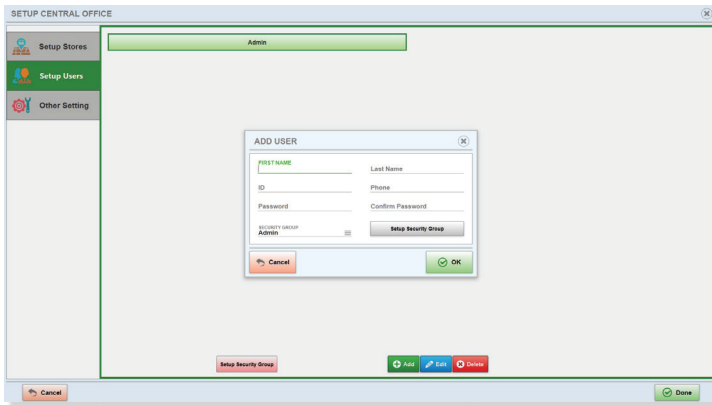
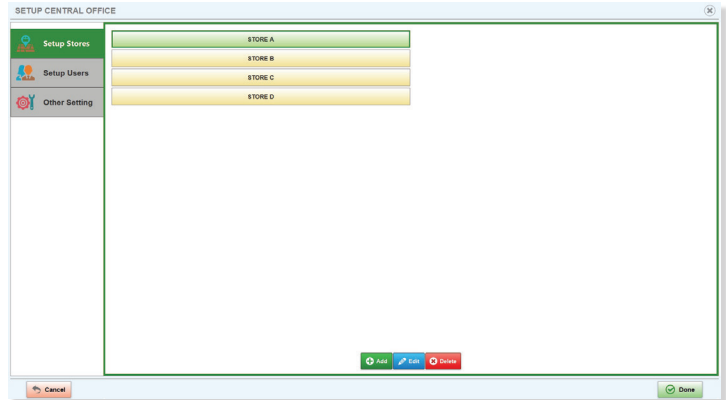
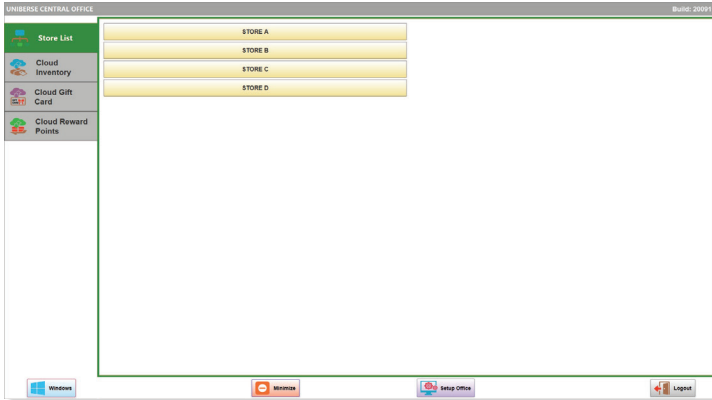
- Email Clock-In/Out report
- Tax levels
- Require clock in/out
- Employee security groups
- Over 80+ Employee security settings
- Manage time clock
- Manage cash drawer activity
- Automatically calculate house tip





CENTRAL SERVER

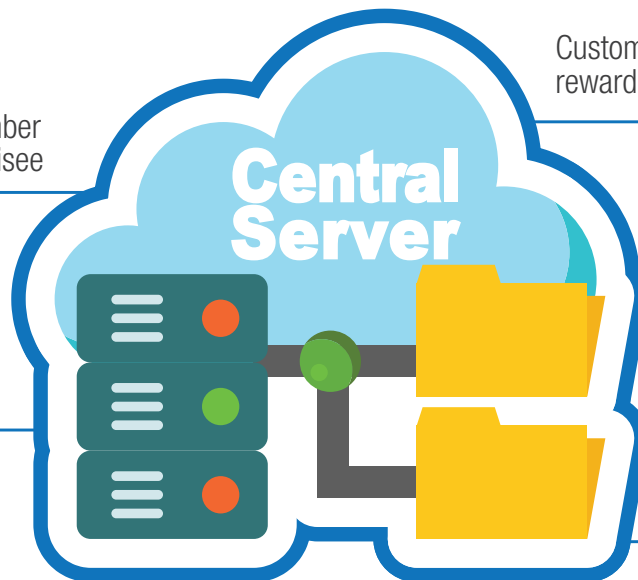
INVENTORY, SALES, GIFT CARDS & REWARDS, CUSTOMER INFORMATION



Add unlimited number of stores or franchisee

Search and view sales from any store/location

Share data and transfer Items between the stores



Customers can use gift card/ reward points at any stores

Full access to each store's POS settings

Control every aspect of your Point-of-Sale